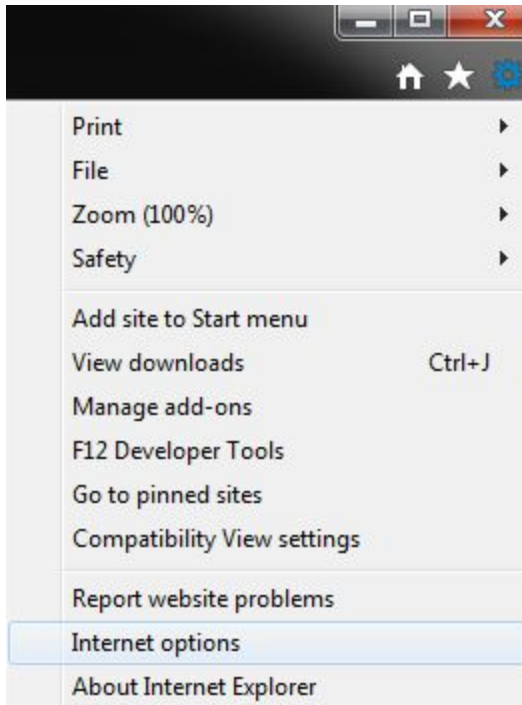
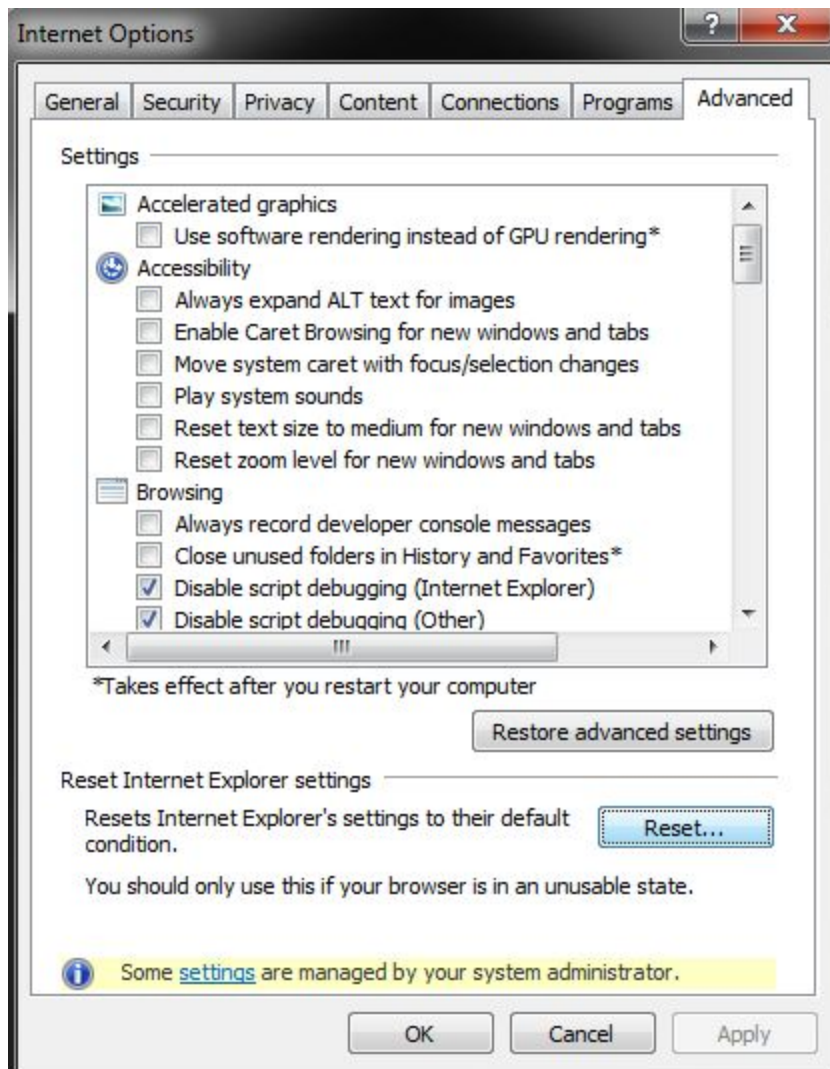


Reset Internet Explorer

In Internet Explorer, go to Tools, then select *Internet Options*.



Go to the **Advanced** tab, then click the **Reset** button near the bottom of the panel.

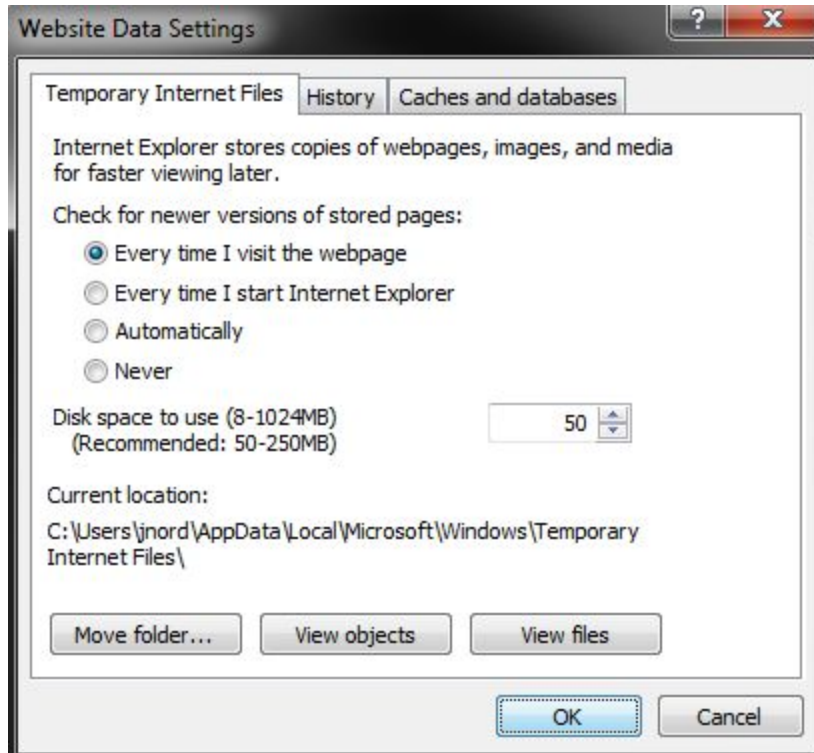


On the **Reset Internet Explorer Settings** window, do **NOT** check the box to *Delete personal settings*. Click the **Reset** button.

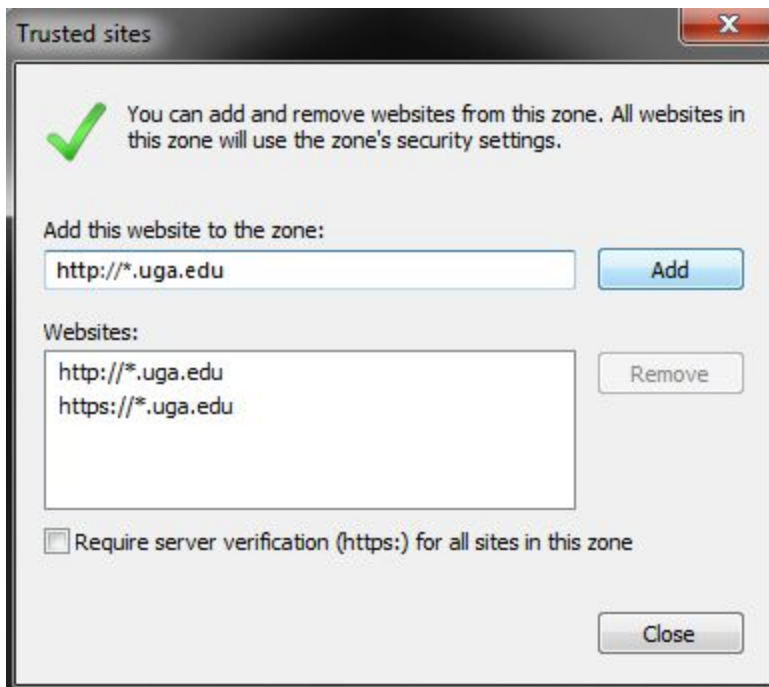


Click the **Close** button on the resulting window. Close Internet Explorer, then restart the computer.

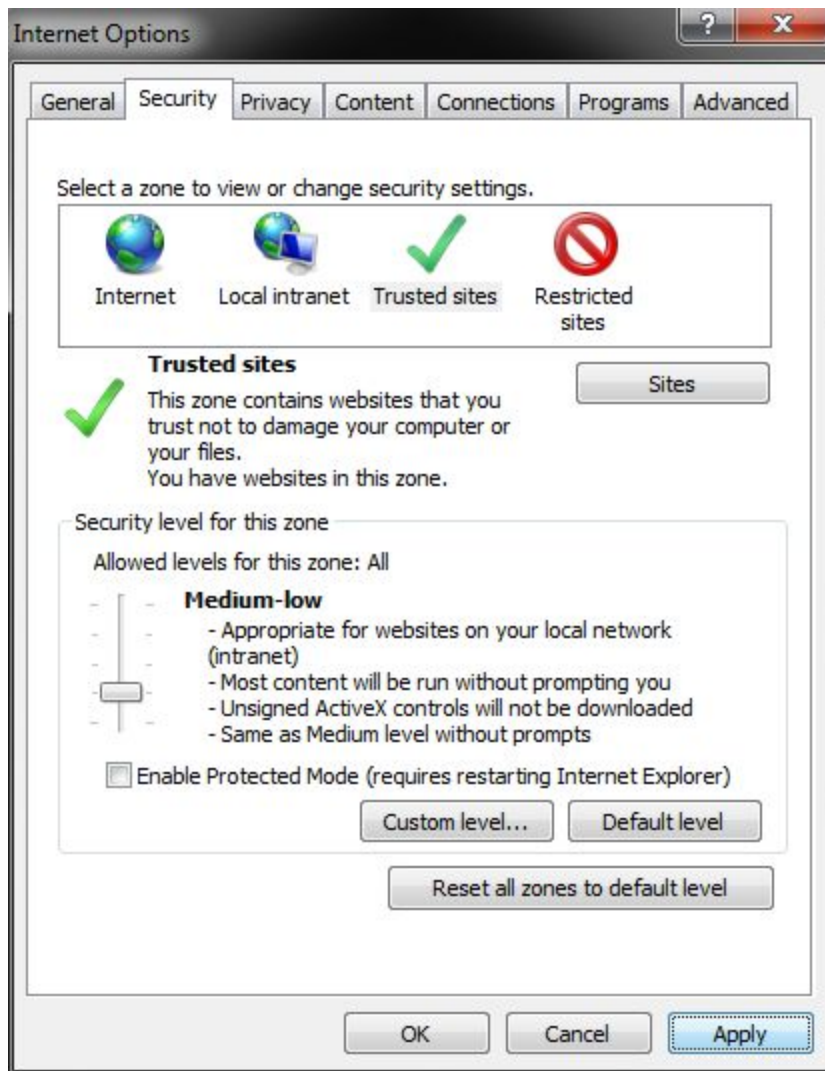
After the restart, log back into the computer and open Internet Explorer. Go back to Tools, *Internet Options*. On the **General** tab, click the **Settings** button in the *Browsing history* section. Click the radio button next to *Every time I visit the web page*, then click **OK**.



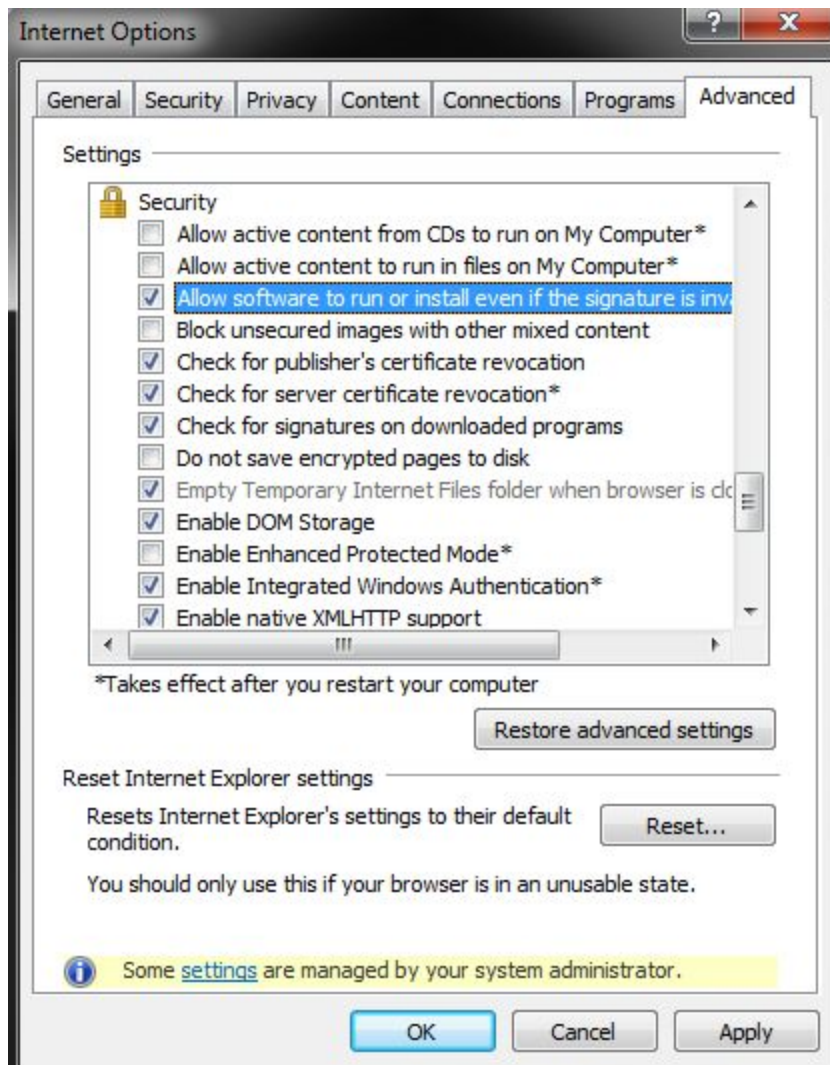
Next, go to the **Security** tab, and click on the *Trusted sites* icon. Click the **Sites** button, and **Add** both sites as shown below:



Back on the **Security** tab, move the slider for *Security level* down to **Medium-low**, then click the **Apply** button.

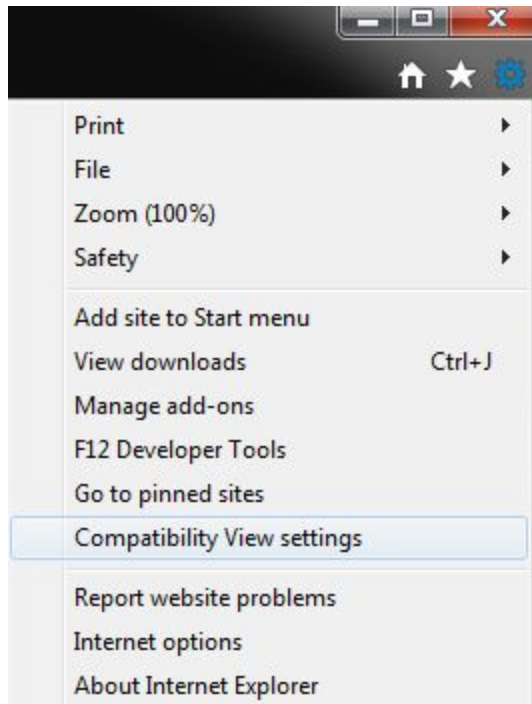


Go to the **Advanced** tab, and scroll down to the *Security* section. Check the box next to *Allow software to run or install even if the signature is invalid*.

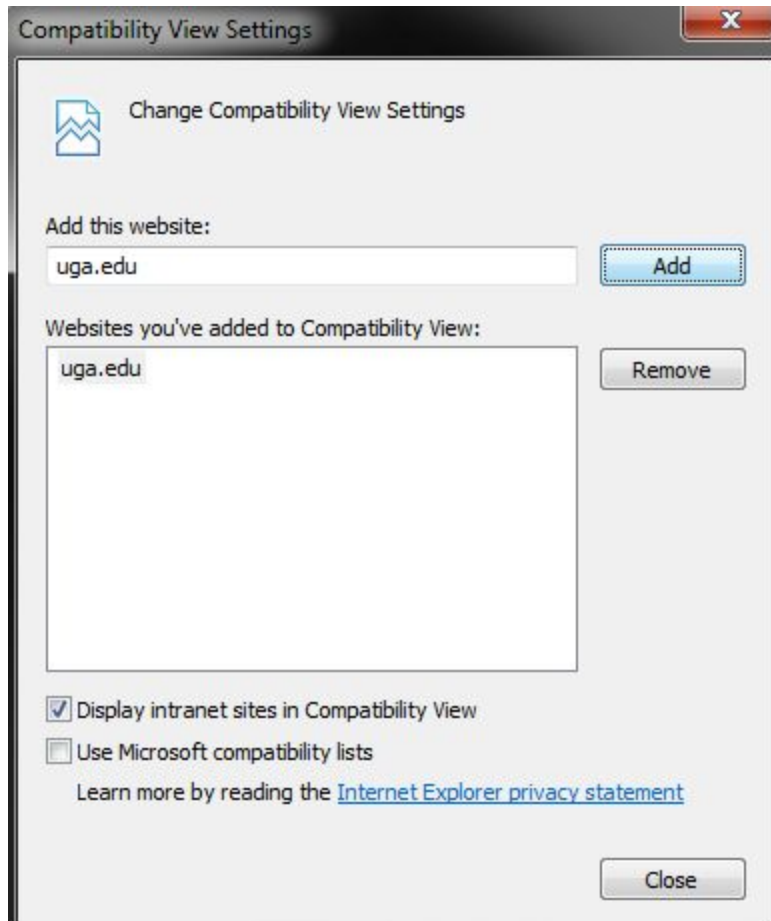


Click the **Apply** button, then the **OK** button.

Now, click on Tools, *Compatibility View settings*.



If uga.edu is not already listed, enter it and click the **Add** button.



Click the **Close** button, then close Internet Explorer.

Connect to ArchPass VPN, then open Internet Explorer and try using the application again. If you continue to have trouble displaying or printing documents, please call Departmental Financial Systems at 706-542-6763.